

Nitech IPM Stretch Wrapper Warranty

4-Year General Warranty – Components & Parts

NitechIPM warrants all products and components against defects in materials and workmanship for 4 years from the date of shipment, when used under normal conditions by the original owner. This includes all internal components and assemblies such as motors, sensors, bearings, chains, switches, electronics, and subassemblies—whether manufactured by NitechIPM or sourced from approved vendors.

At NitechIPM's discretion, defective parts will be repaired or replaced (F.O.B. original shipping point; installation not included). Returned parts may be required for inspection, with return shipping prepaid by NitechIPM if requested.

5-Year Structural Warranty

In addition to the general warranty, NitechIPM provides a 5-Year Structural Warranty covering the welded steel base frame, tower, and turntable weldments. This applies only to the structure itself and covers weld-related defects under normal usage.

Note: Components mounted to or attached to the structure—including bearings, chains, motors, film carriages, drive systems, or sensors—are not covered under this structural warranty. These parts are included in the 4-Year General Warranty above.

4-Year Motor & Gearbox Warranty

Motors and gearboxes are covered 100% for 4 years under the same conditions. This warranty becomes void if the component is misused, altered, or installed incorrectly.

Warranty claims for these parts require prior authorization. If approved, NitechIPM will ship replacements via UPS Ground (expedited shipping is at customer's expense). A call tag will be issued for returns. If the failed part is not returned within 30 days, the customer will be charged. Upon return, NitechIPM will test the component and provide a written determination of warranty coverage.

Additional Terms & Limitations

WE MAKE NO OTHER WARRANTY, EXPRESSED OR IMPLIED, AND MAKE NO WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR ANY PARTICULAR PURPOSES, AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. NO EMPLOYEE OR REPRESENTATIVE IS AUTHORIZED TO CHANGE THIS WARRANTY. THE REMEDIES HEREINABOVE AFFORDED TO THE ORIGINAL USER ARE EXCLUSIVE OF ALL OTHER REMEDIES PROVIDED BY LAW.

SELLER SHALL NOT BE LIABLE FOR INDIRECT OR CONSEQUENTIAL DAMAGES WHERE THE LOSS SUSTAINED IS OF A COMMERCIAL NATURE.

